

CoC STRATEGIC WORK PLAN 2020



Effective System

Priority Populations

- Youth (18-24)
- Veterans
- Chronically homeless
- Families

Targeted Interventions

- Rapid Exit
- Employment Triage
- Expand DCSF
- Decrease GPD beds
- Establish baseline and create metrics

Streamlined Services

- Identify Move-On Strategies
- Automate CE
- Establish goals and metrics

Deliver Best Practices

- Progressive Engagement
- Pilot Learning Institute

Data Driven

Key Data Points

- System Measures
- Intervention performance
- Population performance
- CE metrics
- Non-CoC grant metrics

Data Sharing

- Internal data sources
- Integrate data: hospital, jail/PD, ISD, housing lists, employment programs, and MHMR

Data Quality

- Map system data entry
- Streamline training
- Develop metrics
- Identify secondary sources

Cross Systems Analysis

- Identify high utilizers
- Track employment efforts
- Analyze family homelessness

Housing Focused

Prioritize Policies

- Affordable Housing Strat Plan
- Arlington 10-year plan review

Develop Solutions

- Analyze emergency shelter use
- Rapid Exit Units
- Rapid Rehousing Units
- PSH units

Landlord Engagement

- Landlord engagement program
- Property management training

Thriving Communities

- Determine current housing stock
- Create dashboard
- Map opportunities

Increase Partnership

- Map current involvement
- Involvement opportunities
- Best ways to help

Engaged Community

Leader Engagement

- Elected official engagement
- Quarterly updates to increase awareness
- Deskside briefings
- Cross sector group to convene on housing

Grassroots Outreach

- Quarterly newsletter
- Create speakers bureau
- Community workshops

Mobilize Community

- Membership Campaign
- Community education campaign

Resources

Performance Driven

- High service utilization analysis
- Populations with mortality risk
- Optimize supportive services
- Priority population metrics
- Community dashboard
- Develop infrastructure to maintain

Continuous Quality Improvement

- Identify processes, assign owners, map steps and create metrics
- Program monitoring plans
- Measure client well-being
- Measure client satisfaction

Expand Opportunities

- Inventory existing partnerships
- Assess partnerships and address gaps
- Expand business partnerships
- Identify funding resources for performance-based measurement
- Explore innovative funding models
- Align funding to need