**TCHC Report**

*January 2020*

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| **Goal #1:** *Effective Response System*- Build an effective and efficient housing crisis system of care |  |

* **Priority Populations**
  + **Veterans-** created a new list cohort list in green river, will continue to make progress
  + **Youth-** 65 youth housed in 100 Day challenge
  + **Chronic-**
    - Hardest to House- the community is starting a hardest to house review process and is analyzing these cases to see what interventions are needed beyond our traditional housing pathways.
    - HOPE Team- The FW PD has also established at 6-person unit called the HOPE response team. This team recently added 4 firefighter paramedics and 1 MHMR law liaison team member and a MHMR outreach person to assist with crisis response on Lancaster. We hope to gain information on what our high utilizers of crisis services need as interventions as well.
  + **Families**- TCHC will look at integrating ISD data to examine family homelessness with partner agencies
* **Targeted Interventions**
  + **Economic Mobility**- “UPWARD” Program to integrate an employment assessment for people receiving a scan card started July 1. Benefits specialist has been hired by MHMR and has begun taking referrals October 1.
  + **Rapid Exit**- This new intervention is being piloted this year through funding from City of Fort Worth. in 2019 over 185 people were housed through rapid exit
  + **DCSF**- DCSF has been expanded to serve outside of City of Fort Worth through HCC dollars. Those dollars are available for Arlington and other cities in tarrant county to use now
* **Streamlined Services**
  + **Green River-** implementation continues to go well
  + **Dashboards-** all subcommittees have reviewed dashboards and baseline numbers have been shared with all committees.
* **Best Practices**
  + **Learning Institute-** the first cohort of 10 people started on Jan 17th. They are busy taking online and in person classes for the next few months.

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| **Goal #2:** *Data Driven Solutions*- Better understanding of scope and need through data analysis and data sharing |  |

* **Key Data Points**
  + **Community Dashboards-** TCHC will work to have community dashboards on our website in 2020
  + **Coordinated Entry metrics-** have been developed and are being tracked. HUD has new Coordinate Entry data standards that must be implemented by April 1. This will be a big impact to our coordinated entry data collection and processes.
* **Data Sharing**
  + **Internal data sources-** Outreach grid app was used for point in time count and seemed to work well. The outreach grid app is almost able to send and receive data from ETO which will make it easier for outreach teams to record efforts.
  + **Integrate data-** TCHC is looking at sharing data with THR and the housing authorities in the next couple of months.
* **Data Quality Management**
  + **Training-** TCHC will launch a new series of training videos in the next couple of weeks. TCHC has also purchased a computer-based learning system for our CoC members to be able to take HMIS and other trainings. The system will better track who has been trained and who needs additional assistance.
  + **Develop Metrics-** more metrics around data quality will be identified this year
  + **Identify secondary sources-** progress continues trying to identify reports and data collection that are currently not in HMIS and to make every effort to build out those reports in ETO so we can all be using one database
* **Cross System Analysis**
  + **Employment efforts-** the employment screening form is being filled out and referrals are being made. TCHC tracks the % completed by each agency weekly- currently we are at 92% with a community goal of 95%

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| **Goal #3:** *Housing Focused*- Ensure adequate housing stock and access for those at risk of or experiencing homelessness |  |

* **Prioritize Policy**
  + **Affordable Housing Strategic Plan-** TCHC and Housing Solutions will join City of Fort Worth to continue to work on affordable housing strategic plan
  + **Arlington 10-year plan review-** has been completed, results will be coming soon
* **Develop Solutions**
  + **Emergency Shelter Utilization-** utilization is being tracked in Green River
  + **Unit Development-** the housing committee is compiling housing stock report, it will appear on your Goal 3 dashboard when complete
  + **Landlord Engagement-** A program design has been completed and TCHC created an implementation timeline. A new database, called PADMISSION, has been purchased and has been populated with almost 200 properties to date. Hopefully the landlord engagement program including the use of the database for case managers and an incentive package for landlords will be launched for the community in April of next year.

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| **Goal #4:** *Engaged Community*- Increase knowledge and community response around the issue of homelessness |  |

* **Leader Engagement**
  + **Leadership Council Meeting-** will meet February 21
  + **Leadership Report-** the leadership report will be published this week
* **Grassroots Outreach**
  + **Speakers bureau-** TCHC completed 3 community presentations in Dec and Jan.
  + **Workshops/Events-**
    - Bubbles n Bras- March 5, 4-7pm Reata
    - State of the Homeless- March 25 (Arlington) & 26 (Fort Worth) at 10am
* **Mobilize Community**
  + Mosaic Strategy Partners- TCHC has had two meetings with Mosaic to outline the community education campaign

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| **Goal #5:** *Committed Resources*- Maximize resources by strengthening commitment to support community members at risk of or experiencing homelessness |  |

* **Performance Driven**
  + **Utilization analysis-** Steering committee established and meeting to explore healthcare and housing need
  + **Priority population metrics-** USICH application in on-going review of metrics
  + **Community dashboards-** working to develop automated dashboards on website using tableau
* **Continuous Quality Improvement**
  + **Program Monitoring plans-** on-site monitoring visits and desk reviews are in progress. The new financial monitoring workbook will be implemented as well.
* **Expand Opportunities**
  + **Funding Models**

CoC Competition- TCHC has been notified we received $12,718,580 in Tier 1 funding for renewals. This is an increase from what we applied for. We have not been notified of Tier 2 funding yet which includes new projects.