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| **STRATEGIC GOAL 5**  ***Maximize resources by strengthening commitment to support community***  ***members at risk of or experiencing homelessness.*** | | |
| **Addresses: Funding and investment** | | |
| **Strategies/Action Items** | **Leadership** | **Resources** |
| 1. Commitment to be **performance driven** to make the biggest impact with resources.    1. Fatality Review- Develop & incorporate metrics to identify persons or populations at risk for mortality    2. Research of Best Practices- review of best and emerging practices from around the nation through participation in learning collaboratives and conferences    3. Needs and Gaps analysis- Annual system review- case manager survey, system mapping, 2. Ensure **continuous quality improvement** and compliance.    1. Monitoring- Create and implement monitoring plans for programs    2. Client Progress- Increase use of self-sufficiency matrix by programs to measure client well-being outcomes    3. Client Satisfaction- Conduct annual focus groups to measure client satisfaction with case management and housing and program choices 3. Invest in partnerships—both public and private—to align funding and **expand opportunities** to serve the homeless.    1. Community Collaborative Grants- Increase collaborative grant funding through applications such as YHDP, SAMHSA, RHY, etc.    2. Local planning collaboration- Con Plan Collaboration, Arlington Leaders, Funders and grant administrators meeting    3. Business- Identify opportunities to expand business community partnerships    4. Identify funding resources for performance-based measurement projects such as Pay for Success | 1a. TCHC / Fatality Review Committee  1b. TCHC  1c. TCHC  2a. TCHC  2b. TCHC  2c. TCHC  3a. TCHC  3b. TCHC/CFW/HCC/  CDBG/ESG  3c. TCHC, CoC BoD  3d. Allocations Committee | * HUD CoC Funding * ESG Funding |
| **Reporting, Documentation and Performance Measurements** | | |
| * Document products and report progress in the following documents: * TCHC Policies and Procedures (processes, owners, maps, metrics, monitoring plans) * Dashboards * State of the Homeless Annual Report * Renewal Project Scorecards * Mid-Year Monitoring Results | | |
| **Outcomes** | | |
| * Increase in overall system dollars * Increase percentage of programs meeting performance thresholds * Shifts in resource allocation to align with priorities and system needs | | |
| **CoC Committee Jurisdiction: Allocations** | | |