**TDHCA’s 2020 ESG-CV Application**

**Narrative Questions**

Please complete the following narrative questions and performance objectives table. Upload completed document to ZoomGrants under the “Documents” section as part of the overall application.

1. Describe the program and services to be delivered, including the eligible activity category listed in the NOFA (Emergency Shelter, Street Outreach, Rapid Rehousing), and how the program will be delivered. Describe all steps a typical client will experience from the time of initial referral/intake, to the completion of delivery of the service.
2. Describe the agency’s experience with providing the following services: Housing assessment, housing location and placement, assisting clients with documentation needs, case management, working with landlords/property managers
3. Describe the population to be served with the ESG-CV funds, including the planned number of unduplicated adults and children. Will this program target a certain population: individuals with disabilities, domestic violence survivors, youth, veterans, families, etc.? How will your program prioritize and accommodate individuals most at risk from COVID-19 (individuals age 65+ or who have an underlying health condition)?
4. Describe what specific activities/services will be provided to persons experiencing homelessness during the COVID-19 pandemic to ensure safety and prevent the spread of the virus (for example: increased sanitation procedures, use of telecommunication, social distancing practices, etc.)
5. How will these services be provided in coordination with the TX-601 Continuum of Care strategy for COVID-19 response and other homeless services and healthcare providers across the continuum?
6. Provide a timeline for services over the next year.
7. Describe where and when services will be offered for this program. Will the proposed program have any “virtual” service delivery components or other adjustments to better meet the needs of clients during COVID-19?
8. Provide a brief budget narrative that describes how ESG-CV funds will be used, based on your line item budget in the ESG CARES Application Worksheet. Describe other funding sources available for this service and how you will ensure that ESG-CV funds fill a gap in need and not duplicate other available resources.

**Performance Objectives**

**Organization:**

**Program:**

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| **Measure** | **Performance Strategy** |
| **GOALS**– Proposed solutions to respond to needs of persons experiencing homelessness or at risk of homelessness resulting from COVID-19 |  |
| **INPUTS –** resources dedicated to the COVID-19 program or services |  |
| **ACTIVITIES –** Services provided to participants to address urgent needs |  |
| **OUTPUTS –** The number of clients that will be served |  |
| **OUTCOMES –** Please include outcomes related to at least one of the following system performance measures: Length of time person remains homeless, Returns to homelessness, # of persons experiencing homelessness, Employment and income growth, Successful placement/retention in permanent housing from street outreach and/or emergency shelter |  |
| **MEASUREMENT-** Describe methods to measure outcomes |  |