**Continuum of Care**

**Strategic Work Plan – 2021**

**Strategic Work Plan Term: October 2020—September 2021**

**Community Vision Statement**

*A vibrant community where individuals and families have a place to call home and the resources to live their best life.*

**Community Mission Statement**

*The CoC cultivates and creates partnerships to collectively impact effective and efficient community solutions for those experiencing homelessness.*

**Our Strategic Goals**

1. *Effective Response System*- Build an effective and efficient housing crisis system of care.
2. *Data Driven Solutions*- Better understanding of scope and need through data analysis and data sharing.
3. *Housing Focused*- Ensure adequate housing stock and access for those at risk of or experiencing homelessness.
4. *Engaged Community*- Increase knowledge and community response around the issue of homelessness.
5. *Committed Resources*- Maximize resources by strengthening commitment to support community members at risk of or experiencing homelessness.

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| **STRATEGIC GOAL 1*****Build an effective and efficient housing crisis system of care.*** |
| **Addresses: Systems and processes** |
| **Strategies/Action Items** | **Leadership**  | **Resources** |
| 1. Identify and target **priority populations**.
	1. Susceptible to COVID-19
		1. Out of congregate settings
		2. Permanent housing
	2. Chronic
		1. 100 Day Challenge
		2. Hardest to House
	3. Veterans
		1. Meet USICH Benchmarks
	4. Youth
		1. Youth NOFA
		2. FUP Vouchers
	5. Families
		1. Data Integration
		2. Assess metrics
2. Pinpoint and engage in **targeted interventions**.
	1. Rapid Exit
	2. Inreach
	3. Employment Triage
	4. Expand DCSF
	5. Upstream Prevention metrics
3. Implement **streamlined services**.
	1. Identify Move-On Strategies
	2. Problem Solving
4. Ensure capacity to deliver **best practices**.
	1. Learning Academy
	2. Racial Equity
	3. Trauma Informed Care

Community | 1a. TCHC/ICT1bi. TCHC1bii. TCHC/ICT1ci. TCHC/Veteran’s Leadership Cmte/Built for Zero1di. ICT Subcommittees1ei. Family Subcommittee2a. PNS/Private2b. Not sure here2c. TCHC- Upward2d. TCHC/Tarrant County/City of Arlington/Private/HCC2e. TCHC/UNTHSC/CTL3a. ICT/Housing Authorities/TCHC3b. ICT4a. TCHC4b. TCHC/Urban Theory/CFW4c. TCHC/Morris/MHC | * CARES Act funding
* CFW DH
* City Arlington CDBG
* TC CDBG
* HCC
* HUD HMIS
* SSVF
* HFC
* HHSP
* United Way
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| **Reporting, Documentation and Performance Measurements** |
| * State of the Homeless Address
	+ Annual System Need
* Dashboard Progress Report
	+ System Metrics (by population and intervention)
		- Length of Stay
		- Increase Income
		- Returns to Homelessness
		- Overall Inflow/Outflow
	+ CE Metrics
		- Timeliness
	+ Program Metrics
		- Standardized Tool for housing programs- SPDAT or Self-Sufficiency Matrix
		- Scorecards
 |
| **Objectives** |
| * Decrease number of people susceptible to COVID-19 in congregate settings
* Decrease length of stay to less than 45 days
* Increase income
* Decrease returns to homelessness to less than 15%
* Increase number housed
* Decrease unsheltered homelessness
* House 5 Hardest to House Individuals
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| **CoC Committee Jurisdiction: ICT** |