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| **STRATEGIC GOAL 5**  ***Maximize resources by strengthening commitment to support community***  ***members at risk of or experiencing homelessness.*** | | |
| **Addresses: Funding and investment** | | |
| **Strategies/Action Items** | **Leadership** | **Resources** |
| 1. Commitment to be **performance driven** to make the biggest impact with resources.    1. Emphasis on impact of health on homelessness- incorporate ways to ensure people susceptible to COVID are quickly served and risk decreased    2. Fatality Review- Develop & incorporate metrics to identify persons or populations at risk for mortality    3. Research of Best Practices- review of best and emerging practices from around the nation through participation in learning collaboratives and conferences    4. Needs and Gaps analysis- Annual system review- case manager survey, system mapping, 2. Ensure **continuous quality improvement** and compliance.    1. Monitoring- Create and implement monitoring plans for programs    2. Client Progress- Increase use of self-sufficiency matrix by programs to measure client well-being outcomes    3. Client Satisfaction- Conduct annual focus groups to measure client satisfaction with case management and housing and program choices 3. Invest in partnerships—both public and private—to align funding and **expand opportunities** to serve the homeless.    1. Coordination with municipalities and other funding sources on stimulus money    2. Adjust current funding to coordinate gaps filled or created by CARES funding    3. Community Collaborative Grants- Increase collaborative grant funding through applications such as YHDP, SAMHSA, RHY, etc.    4. Local planning collaboration- Con Plan Collaboration, Arlington Leaders, Funders and grant administrators meeting    5. Business- Identify opportunities to expand business community partnerships    6. Identify funding resources for performance-based measurement projects such as Pay for Success | 1a. TCHC/JPS/ Public Health  1b. TCHC / Fatality Review Committee  1c. TCHC  1d. TCHC  2a. TCHC  2b. TCHC  2c. TCHC  3a. TCHC/ municipalities  3b. TCHC/ municipalities 3c. TCHC/ program partners  3d. TCHC, CoC BoD  3e. TCHC/ chambers of commerce  3f. Allocations Committee | * HUD CoC Funding * ESG Funding * CARES Act funding |
| **Reporting, Documentation and Performance Measurements** | | |
| * Document products and report progress in the following documents: * TCHC Policies and Procedures (processes, owners, maps, metrics, monitoring plans) * Dashboards * State of the Homeless Annual Report * Renewal Project Scorecards * Mid-Year Monitoring Results | | |
| **Outcomes** | | |
| * Increase in overall system dollars * Increase percentage of programs meeting performance thresholds * Shifts in resource allocation to align with priorities and system needs | | |
| **CoC Committee Jurisdiction: Allocations** | | |