**TCHC Report**

*July 2020*

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| **Goal #1:** *Effective Response System*- Build an effective and efficient housing crisis system of care |  |

* **Priority Populations**
  + **People at risk of COVID-19**- Working with JPS to compare data from their homeless registry to people who are eligible for housing to ensure a very targeted list for people at risk of COVID-19.
  + **Veterans-** Have seen an increase in the number of Veterans becoming homeless; worked with the VA to improve accuracy of cohort list and ensure cohort is kept current. Veterans Leadership Taskforce began meeting monthly to ensure progress continues on achieving functional zero.
  + **Youth-** Youth HHSP is housing youth in Fort Worth. The Youth Committee and Youth Advisory Board will be repopulated in the coming months.
  + **Chronic-** Hardest to House effort will be starting again in September. TCHC will facilitate a case review process to determine who is considered to be hardest to house and how to best serve.
  + **Families**- Family Committee continues to meet and has focused on how to prevent families from becoming homeless along with supporting those who are currently homeless.
* **Targeted Interventions**
  + **Economic Mobility**- Case managers continue to screen for employment and benefits. TCHC will work with Workforce Solutions and other employment providers to understand opportunities and challenges for our population.
  + **Rapid Exit**- Continues to serve people who are employed and can quickly move out of homelessness.
  + **DCSF**- Critical documents reimbursement is now available; all agencies can work with clients to secure documents needed for housing.
* **Streamlined Services**
  + **Green River-** TCHC is beginning the process to incorporate the medical portal of Green River.
  + **Dashboards-** all subcommittees have dashboards and quarterly updates are shared with all committees.
* **Best Practices**
  + **Learning Institute-** The second cohort of 8 participants began in June. The first cohort of participants had valuable feedback that was incorporated into the current session.

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| **Goal #2:** *Data Driven Solutions*- Better understanding of scope and need through data analysis and data sharing |  |

* **Key Data Points**
  + **Community Dashboards-** TCHC will work to have community dashboards on our website in 2020.
  + **Coordinated Entry metrics-** ICT workgroups completed a redesign of Coordinated Entry to improve client flow through the system and reduce the amount of time between housing match and move in.
* **Data Sharing**
  + **Internal data sources-** No report.
  + **Integrate data-** Working closely with JPS to use medical data to prioritize people at risk of COVID-19 for housing.
* **Data Quality Management**
  + **Training-** All data training is online; open office hours will be implemented in August to improve data quality.
  + **Develop Metrics-** No report.
  + **Identify secondary sources-** Progress continues to identify reports and data collection that are currently not in HMIS.
* **Cross System Analysis**
  + **No report.**

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| **Goal #3:** *Housing Focused*- Ensure adequate housing stock and access for those at risk of or experiencing homelessness |  |

* **Prioritize Policy**
  + **Affordable Housing Strategic Plan-** Housing Committee reviewed and gave input to the Fort Worth Consolidated Plan.
  + **Arlington 10-year plan review-** No report.
* **Develop Solutions**
  + **Unit Development-** TCHC participated in a Coordinated Investment Planning workshop with HUD and municipalities. This exercise has helped identify current need for interventions, which will inform the need for units.
  + **Landlord Engagement-** TCHC continues to add additional properties to Padmission. Case managers are increasing their interaction and requests for assistance from Landlord Engagement.

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| **Goal #4:** *Engaged Community*- Increase knowledge and community response around the issue of homelessness |  |

* **Leader Engagement**
  + **Leadership Council Meeting-** Next meeting is August 14.
  + **Leadership Report-** Leadership Report is attached to this report.
* **Grassroots Outreach**
  + **Speakers bureau-** On hold due to COVID
  + **Workshops/Events-** On hold due to COVID; working on virtual solutions
* **Mobilize Community**
  + **Community Education Campaign**- Continuing with social media and other efforts; determining what this should look like moving forward. A Toolbox Grant was received to support neighborhood engagement efforts.
  + **Membership**- Membership will launch to agencies in October.

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| **Goal #5:** *Committed Resources*- Maximize resources by strengthening commitment to support community members at risk of or experiencing homelessness |  |

* **Performance Driven**
  + **Utilization analysis-** No report
  + **Priority population metrics-** Engaged with Built For Zero to advance work on Veteran homelessness and other targeted populations.
  + **Community dashboards-** No report.
* **Continuous Quality Improvement**
  + **Program Monitoring plans-** TCHC will be moving to an account representative model to ensure programs have enhanced grants management support. Monitoring will resume in September and will be virtual.
* **Expand Opportunities**
  + **Funding-** TCHC applied for the Runaway and Homeless Youth grant to bring back a youth street outreach team; two subcontractors will provide direct services.