Schedule

3rd Monday at noon

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| *Last* | *Next* |
| September 21, 2020Virtual | October 19, 2020Virtual |

## Report

Improvement, Coordination & Training Committee met in August and September.

New Coordinated Entry Implementation: ICT has been working to redesign the Coordinated Entry process. This process was initially implemented in 2016 and needs to be revised. The goal is to reduce the amount of time it takes for someone to get housed from 54 days to less than 35 days. The revision of this process will remove barriers and make the system more client-centric. Some of these changes are possible because of the increased CARES funding.

End of Year Challenge: The CoC will embark on the *Housing 500 Challenge* starting October 1. This effort will be similar to previous 100-Day Challenges, with the focus on moving as many people as possible out of congregate settings. The goal is to house 50 people per week through diversion, rapid exit, rapid rehousing and permanent supportive housing. With the number of new units coming online this fall, this goal should be attainable for our community.

An overview of racial equity data was presented as a first step to begin taking action on racial disparities in our system outcomes. For example, African American men have a much higher rate of returns to homelessness than white men.

Example program and community dashboards were presented to the committee for consideration. Dashboards will show program performance, utilization and will give the community a view of a monthly point-in-time count. The ICT Committee, Performance Review Committee and HMIS Committees will have a joint meeting in October to discuss and determine what should be displayed for programs.

## Key Takeaways

The new Coordinated Entry process starts October 1.

*Housing 500 Challenge* starts October 1.

Dashboards will be created for programs before the end of the year (see attached example).

## Recommendations to CoC Board

No action needed by the CoC Board at this time.