**Notes from June 2022 GM**

**Jennifer Deakins – Community Eye Clinic**

Located on top floor of First Christian Church on Taylor Street

* They accept anyone, any age from zero to end of life
* There are no restrictions on insurance or citizenship
* Accepts insurance if you have it
* NOT FREE; $30 flat fee, but she won’t refuse service care to anyone
* Best way to reach is through TEXT message
* Appointments usually scheduled within 1.5 weeks of contact
* If you show up with emergency, Jen will see you
* Glasses: Mission Optical, Prevent Blindness, One Sight

**Candice Barton and Elaine Strickland from JPS Behavioral Health Outpatient Services**

Candice is the Day Rehab Coordinator

Elaine is the Social Services Educator at Trinity Springs Pavilion

Psych Day Rehab (PDR) is located at True Worth Clinic

* Group therapy
* M-F 8:30-1:00
* Case Management Support is available
* Medications are not required
* Contact Candice to connect to services

PHP/IOP

* Off of Terrell
* Group therapy
* Have 2 week rotating curriculum

Levels of Care

* Inpatient – highest level; cant’ go home
* PHP – partial hospital program – next highest level; takes insurance or JPS Connect
* IOP – intensive outpatient program – next to lowest level; takes insurance or JPS Connect
* Individual – lowest level
* 8 clinical locations
* Self-pay or JPS Connect
* To connect: Behavioral Health Center or 817-702-3100

subs

Qualifications for services

* Mental health diagnosis
* Homeless or unstably housed
* New housing
* Commit to abstain from substance use

**Barbara Burks with MHMR**

Barbara is the Practice Manager for Access to Care

Cell number: 682-808-0803

Phone for clients: 817-569-5092

Access to Care is located on Hulen

* To access services
* Access to Care
* Homeless Clinic
* Accepted diagnosis (there is a long list)
* MUST have
* Photo ID
* Form of residency – can be note written on agency letterhead; clinic case managers can walk outside if client staying on Lancaster and verify OR outreach team or PATH can verify if in a camp
* Form of income – can be note written on letterhead; can be on same letterhead as form of residency
* Services provided
* Mental health
* Substance abuse
* Medication management
* Accepts insurance
* Homeless individual do NOT have to go to Homeless Clinic
* Can choose any clinic
* Can see anyone in state of Texas
* Do NOT have to live in Tarrant County
* Have to come to Tarrant County for services
* Clinic tranfers
* Contact clinic program manager OR
* Contact Barbara and she will contact clinic program manager
* If client is not appropriate for MHMR they have a host referral sources
* They do not send anyone away empty handed
1. **Who do they contact if they are interested in the services?**

They can contact the ICARE line or they can call 817-569-4041 and one of my staff will screen them and explain how to come into services.

1. **How do they get connected to services?**

The can call 817-569-4041 or they can walk in to 3800 Hulen Street Suite 150 Fort Worth, TX 76107 MONDAY-Friday 8-2. At the 3800 Hulen street, we do require proof of residence. This can be a letter on a letter head from any agency stating that the person is homeless and has no income. They will also need a picture ID, this can be a homeless ID, TDCJ, or anything else with their name and picture. I also have Access to Care open in Arlington, on Friday’s only. The address is 601 W Sanford Arlington, TX 2nd Floor.

1. **What is the first step?**

If they walk in and have their ID and proof of residency, they will receive a diagnostic assessment from a licensed profession and if found eligible for services, they will be scheduled with the doctor.

1. **What specific services are provided?**

We provide counseling services, case management service, medication management and support, housing, and employment services

1. **How long is the wait to get services?**

Once the person completes the diagnostic assessment with the licensed professional, they are now in services. There can be a 1-2 month wait on a provider (doctor) appointment. The licensed professional will determine if the patient has a qualifying diagnosis, and the person must be 18 years old.

1. **If client is not appropriate for your services, where do you refer them?**

This depends on the person’s needs. We have community counseling resources and substance use resources. Sometimes the person does not have a behavioral health diagnosis. They may have a diagnosis that is served on the Intellectual and Developmental Disabilities side (IDD). These diagnosis can be:

* + Intellectual Disability (ID)
	+ Autism Spectrum Disorder (ASD)
	+ Fetal Alcohol Spectrum Disorder
	+ Traumatic Brain Injury
	+ Cerebral Palsy
	+ Down Syndrome
1. **Do you know anything about the Homeless Clinic services? If not, ask group how many of them have had issues with getting clients services at homeless clinic. Ask WHO could we contact to get some information?** We need a name and a direct phone number of someone who is NOT at I-CARE.

Barnedra Wesley is the Clinic Practice Manager for the Homeless Clinic her desk line is 817-569-5413. If you can not reach her please call me and I will assist.

1. **We have a lot of issues getting clients into the homeless clinic. Can you tell us why that is?**

I would need situations on what is happening, so I can talk to the program manager at the homeless clinic.

1. **What is the process for getting clients into services at homeless clinic?**

They can walk into the homeless clinic Mon-Thur 8-1. If they are staying on Lancaster a casemanager can document the homelessness, but if they are staying at one of the camps then a Path team or Street outreach team can assist with documenting the homelessness.

1. **Does a person experiencing homelessness HAVE to be seen at the homeless clinic on Lancaster?**

No they do not have to receive services at the homeless clinic.

1. **What do you know about I-Care? We also have issues with clients getting through to them.**

If you are reaching out to ICARE to get a person into service, meaning they are not in crisis, you can have the patient call 817-569-4041. If someone does not answer please have them leave a voicemail my team returns calls within 48 hours. They are trained to completed the ICARE screening and assist the person in coming into services.

1. **Is there someone we can talk to at I-CARE, who will answer the phone, about clients and/or services?** We need a name and a direct line, please.

Please have any staff call me 682-808-0803 or call 817-569-4041 and my team will assist them, again if they do not answer please leave a message, they are great about calling back. I am in the process of hiring someone to answer the phone live and my team will answer if they are available.