Goal 1 | Effective and Efficient System

Strategy 1: Identify and target priority populations.

Veterans

Accomplishments
2018 Challenge: Housed 181 in 100 days
2019 priority population
2023
Area of renewed focus; population increased

Youth

Accomplishments
2019 Challenge: Housed 65 in 100 days
2020 Planned priority population
2023
YHDP programs online Q1 2023

COVID vulnerable

Accomplishments
All CARES funds used for this population
Created Casa de Esoeranza- 119 PSH units

Families

Status
Significant increase in families in 2022
CoC prioritized families for housing
2023
Priority population for 2023

Chronic Homeless

Status
Community goal to produce enough PSH to end chronic homelessness
2023
Unsheltered funding online May 2023

Goal 1 | Effective and Efficient System

Strategy 2: Pinpoint and engage in targeted interventions

Rapid Exit

Accomplishments
Implemented in 2019
Expansion in 2021
2023
Sustain/increase funding

Inreach

Accomplishments
Implemented with CARES
Funded through 2025
2023
Need revamp; not working as planned

Income Increase

Status
Piloted in 2019- poor results
Changed focus to benefits
2023
Continued focus on obtaining benefits

Upstream Prevention

Status
ISD program piloted- poor results
Compare evictions against HMIS
2023
Continue eviction prevention work

Transitional Housing

Accomplishments
Two programs accepting referrals
2023
Continued relationship building with programs

Dynamic Prioritization

Accomplishments
CoC policy change to ensure longest homeless have first access to housing
2023
Continue using HAT to provide appropriate housing

Goal 1 | Effective and Efficient System

Strategy 3: Implement streamlined services

Move-On Strategy

Accomplishments
Facilitated PSH movement through EHVs
2023
Continued technical assistance for partners

Problem Solving

Accomplishments
Implemented new assessment in 2022
Helps guide case managers through solutions for clients
2023
Further changes based on results

Housing Assessment

Accomplishments
New Housing Assessment Tool implemented in Feb 2022
ViSPDAT no longer used for housing prioritization

Transfer Policy

Accomplishments
CoC policy change implemented in 2021
2023
Continued refining of process

Goal 1 | Effective and Efficient System

Strategy 4: Ensure capacity to deliver best practices

Leadership Academy

Accomplishments
Implemented case management in 2019
Program management in 2022
2023
Add advanced case management track

Racial Equity

Accomplishments
Finding: most inequity related to inflow
Shown on community dashboard
2023
Implement metrics and reporting

Trauma Informed Community

Status
Provided 230 hours of training in 2022
2023
Implementing technical assistance for CTI
Focus on secondary trauma of staff

Progressive Engagement

Status
Provided training for case managers
2023
Provide advanced training
Incorporate into case mgmt standards

Case Mgmt Standards

Status
Started program eval in 2022
2023
Establish PSH standards and incorporate
  into program monitoring

Goal 1 | Effective and Efficient System

Outcomes

1. Decrease number of people susceptible to COVID in congregate settings
2. Decrease length of stay to less than 45 days
3. Increase income
4. Decrease returns to homelessness to less than 15%
5. Increase number housed annually
6. Decrease unsheltered homelessness
7. Keep voucher utilization at or above 95%
8. Increase case manager knowledge for improved competency in best practices

Goal 2 | Data Driven Decisions

Strategy 1: Increase analysis of key data points

Increase Analysis

Accomplishments
Public dashboards implemented in 2021
2023
Improved data from assessment
Improve communication about data

Program Metrics

Accomplishments
All programs measured on HUD metrics
Additional metrics shared monthly
2023
Technical assistance
on how to use data provided

Qualitative Data

Status
Client focus groups 1x per year
2023
Establish what qualitative data to collect

Goal 2 | Data Driven Decisions

Strategy 2: Expand external partnerships for increased data sharing

Data Warehouse

Accomplishments
Green River implemented in 2019
2023
Continue to increase functionality of data warehouse

Hospital

Accomplishments
Export data to JPS system
Healthcare high utilizer program
2023
Contract signed to share both ways

Jail/PD

Status
Jail Diversion Center trained in HMIS
Jail inreach worker hired
2023
Use DA data to identify high utilizers

Housing Authorities

Accomplishments
Used Green River to implement EHVs
2023
Continue sharing for EHV implementation

Other

Status
Systems unable to share data at this time: School Districts and employment providers

Evictions

Accomplishments
Run eviction list against HMIS to prevent returns
2023
Continue comparing data

Goal 2 | Data Driven Decisions

Strategy 3: Ensure reliable and accurate data quality

Accomplishments
Launched pass/fail report in 2021
Quarterly check-ins on quality
2023
Data quality workshops
Improved LSA submissions

Data Quality

Training

Accomplishments
Required onboarding launched in 2020
Reoccurring workshops available
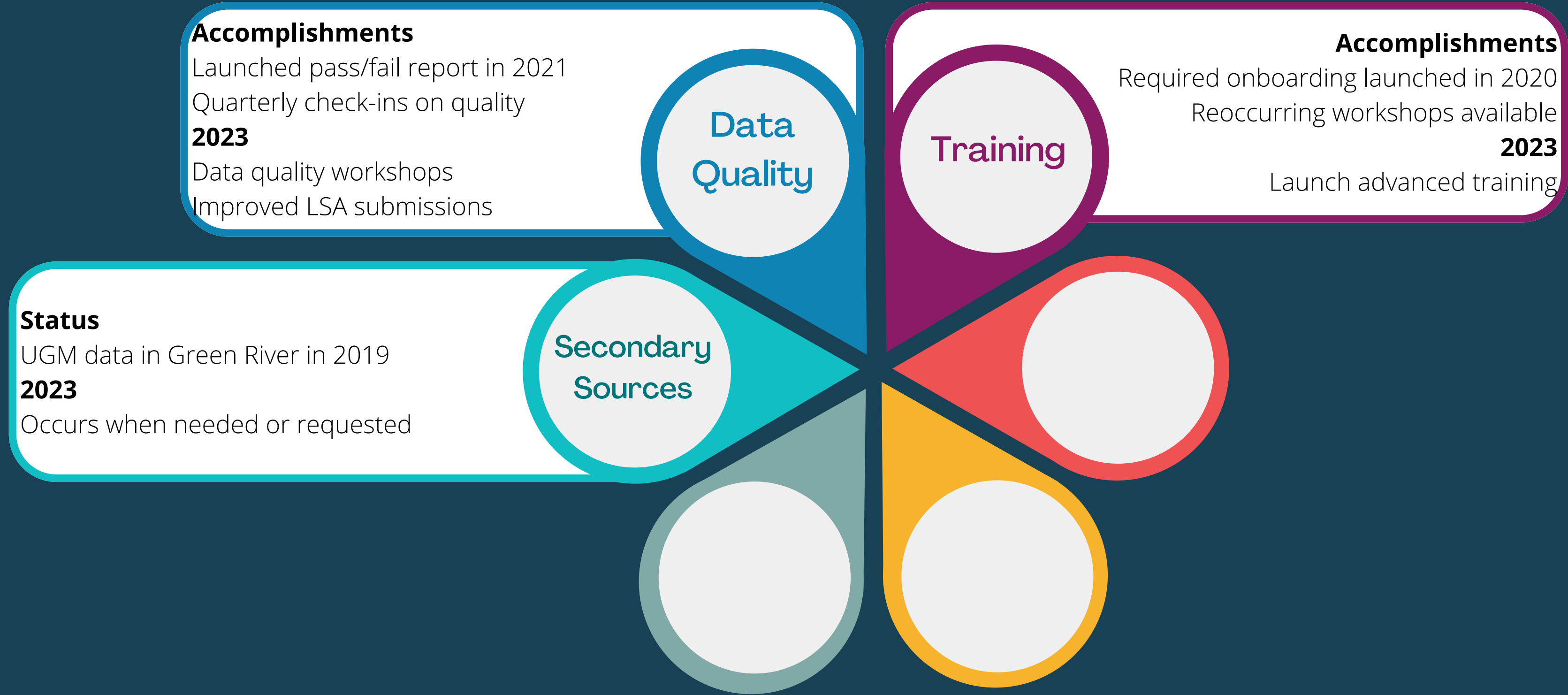**2023**
Launch advanced training

Status
UGM data in Green River in 2019
2023
Occurs when needed or requested

Secondary Sources

Goal 2 | Data Driven Decisions

Strategy 4: Implement resource utilization for analysis

Accomplishments
JPS developed scale to identify COVID
  vulnerable for housing
2023
Continue use of system

COVID-19 population

High Utilizers

Accomplishments
JPS high utilizer program active
2023
Revamp JPS program
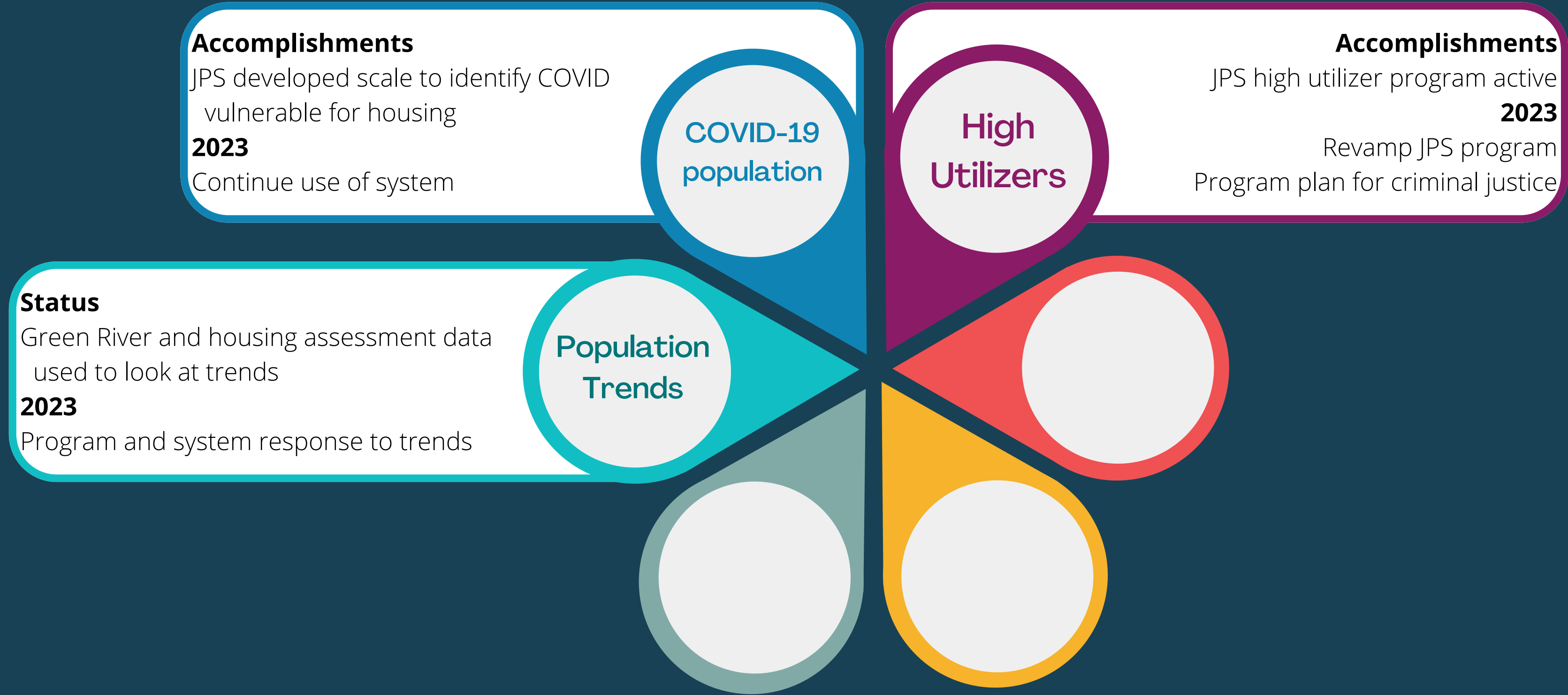Program plan for criminal justice

Status
Green River and housing assessment data
  used to look at trends
2023
Program and system response to trends

Population Trends

Goal 2 | Data Driven Decisions

Outcomes

1. Increase data quality
2. Increase capacity for obtaining reports
3. Increase capacity for comparing program results
4. Increase capacity for comparing intervention results

Goal 3 | Housing Focused

Strategy 1: Work collaboratively with local government to prioritize policies and resouces to support housing need

Accomplishments
CARES investment based on local data
ARPA capital investment secured
2023
Use HMIS data to inform all municipal funding sources

Local Investment

HUD reports

Accomplishments
Municipalities use data for HUD reports
2023
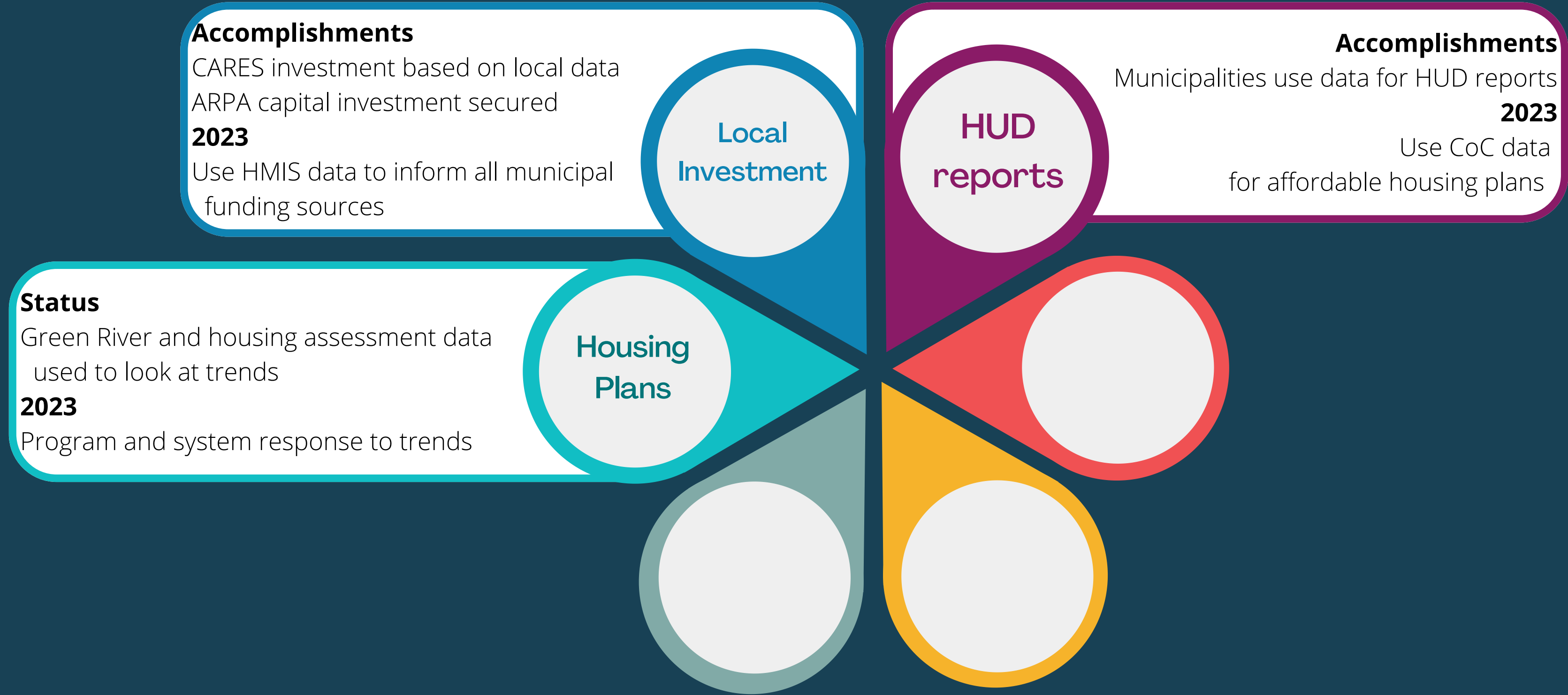Use CoC data
for affordable housing plans

Status
Green River and housing assessment data used to look at trends
2023
Program and system response to trends

Housing Plans

Goal 3 | Housing Focused

Strategy 2: Work with the public and private sector to develop solutions to meet current and projected need.

PSH unit goal

Supportive unit goal

Deeply affordable unit goal

Client choice

Goal
Create 222 units by 2024
2023
178 units under construction

Goal
Create 250 units by 2024
2023
24 units under construction

Goals
Create 250 units by 2024
2023
65 units under construction

Goal
Incorporate client choice into developments
2023
People with lived experience consult on developments

Goal 3 | Housing Focused

Strategy 3: Educate and support landlords around key issues for people exiting homelessness

Accomplishments
Landlord Engagement launched in 2020
10,000+ units accessible
2023
Continue to expand units available

Landlord Engagement Program

Coordinated Prevention

Accomplishments
Used eviction data to prevent returns- launched 2021
2023
Target prevention funds for previously homeless

Accomplishments
Launched landlord workshops in 2022
2023
Create landlord certification program

Landlord Training

Goal 3 | Housing Focused

Strategy 4: Increase partnerships to create more housing

2023 Goal
Convene affordable housing stakeholder group

Stakeholders

Housing Dashboard

2023 Goal
Develop housing dashboard including pipeline, existing, sunsetting, market

2023 Goal
Stakeholder group determines tools needed to expand housing options

Tools Needed

Housing Opportunities

2023 Goal
Map out areas where housing is possible and likely to be successful

2023 Goal
Stakeholder group determines policy change needed

Policy Change

Goal 3 | Housing Focused

Outcomes

1. Increase units available to people exiting homelessness
2. Increase number of landlords accepting vouchers
3. Increase number of landlord partnerships

Goal 4 | Engaged Community

Strategy 1: Increase civic leader engagement, awareness, and understanding

Leadership Council

Accomplishments
Leadership Council meets 3x per year and as needed
2023
Meetings continue; add 'Top 5' communication

Updates to Electeds

Accomplishments
Provided updates as requested
2023
Provide scheduled updates 2x per year to councils and court

Huddle Meetings

Accomplishments
Launched Homeless Huddle in 2020
2023
Continue monthly huddle

Goal 4 | Engaged Community

Strategy 2: Strengthen community engagement to increase understanding

Accomplishments
Provide education to neighborhoods as requested
2023
Establish engagement design for to support housing development
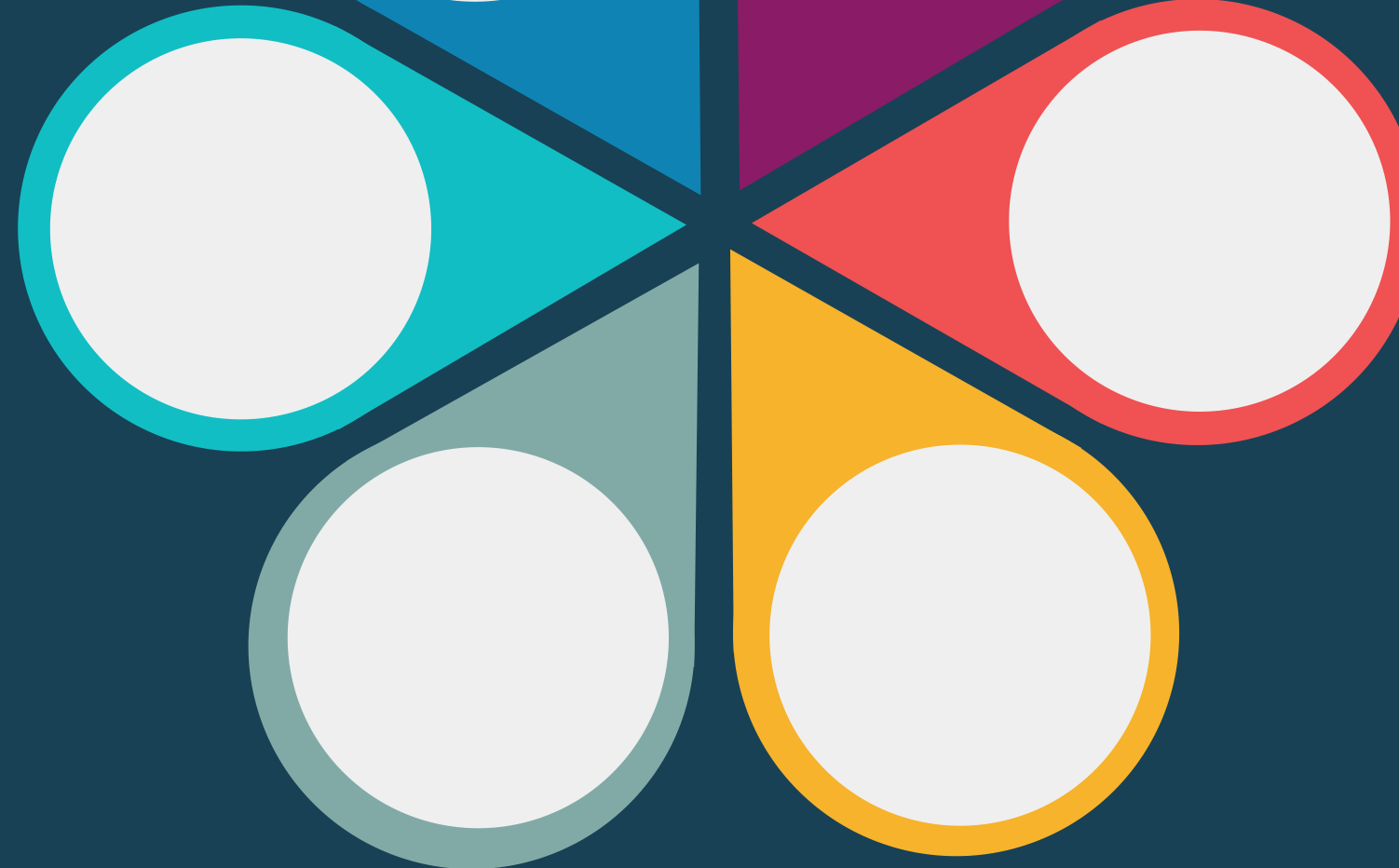
Neighborhood Engagement

Community Workshops

Accomplishments
Held neighborhood/faith-based workshop in 2019
2023
Create faith-based engagement plan

Goal 4 | Engaged Community

Strategy 3: Mobilize the community to support efforts to combat homelessness

Accomplishments
Launched structured CoC membership in 2019
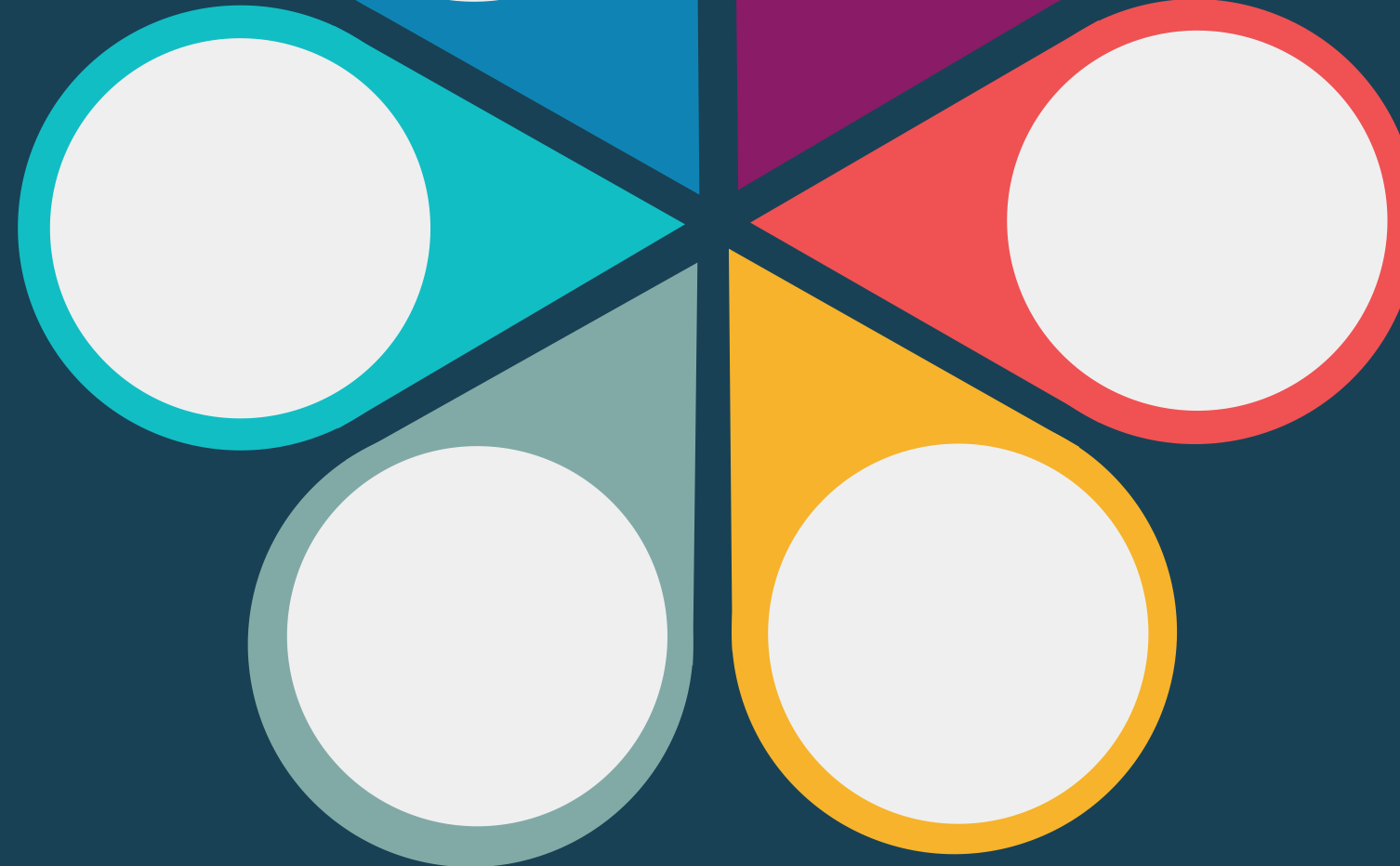**2023**
Launch community membership campaign

Membership

Housing Support

Accomplishments
Activated community support for new housing development in 2022
2023
Expand group of housing supporters

Goal 4 | Engaged Community

Outcomes

1. Educate the community through ongoing engagement
2. Create a robust communication infrastructure
3. Number of CoC and community members
4. Increase traditional and social media presence

Goal 5 | Maximize Resources

Strategy 1: Commitment to be performance and data driven with financial resources

Municipal Investment

Accomplishments
All municipalities used CoC data for COVID investment 2020- 2022
2023
Use CoC data to inform ongoing investment

Foster Innovation

Accomplishments
Implemented lighter touch services with local investment
2023
Use data to determine new interventions and funding needed

Best Practices

Accomplishments
Leadership Academy incorporates best practices into training
2023
Establish PSH case management standards

Needs & Gaps

Accomplishments
Needs and gaps report produced annually
2023
Use needs and gaps to model scenarios

Goal 5 | Maximize Resources

Strategy 2: Ensure continuous quality improvement and compliance

CQI Committee

Status
All programs have access to outcomes and scorecards
2023
Launch CQI committee for YHDP

Monitoring

Status
Monitoring suspended during pandemic
2023
All programs monitored annually and performance issues addressed

Client Satisfaction

Status
Client focus groups held in 2019
2023
Conduct client satisfaction surveys 3x per year

Scorecards

Status
Scorecards available in warehouse
2023
Revise scorecard to better reflect program performance

Fatality Review

Status
Fatality review suspended during COVID
2023
Use Medical Examiner data to identify mortality risk

Goal 5 | Maximize Resources

Strategy 3: Align funding to expand opportunities to address homelessness

Municipal Coordination

Accomplishments
Funding mapped to demonstrate need
2023
Analyze investment versus need and present case to municipalities

Increase Housing Programs

Accomplishments
Applied for additional HUD funding
YHDP awarded in 2021
2023
Apply for collaborative funding as available

Gap Funding

Accomplishments
Identified gaps created by COVID funding
2023
Use data to determine system needs and investment

Collaborative Funding

Accomplishments
YHDP awarded in 2021
State funding awarded in 2021
2023
Implement EHVs across the system

Goal 5 | Maximize Resources

1. Increase in overall system dollars available
2. Increase percentage of programs meeting performance thresholds
3. Shift resource allocation to align with priorities and system needs